

Employment History

Design & Web

Web Site Consultant

The 1717 Design Group, Richmond, Virginia

[View 1717 Design's Web Site \(http://1717design.com\)](http://1717design.com)

May 2011 to June 2011

- Developed css3 and html5 templates for production artists
- Developed javascript, jquery and css solutions for site interaction and animation
- Consulted with client to improve website usability, analytics and SEO

Freelance Illustrator

CareerRocketeer.com, Dover, New Jersey

December 2008 to March 2009

- Developed and illustrated brand and sub-brand logos
- Recognized on jobmob.co.il as one of the Top 105 Most Beautiful Company Logos in Job Search, Recruitment and Human Resources

Web Designer

Lynchburg College, Lynchburg, Virginia

School of Communications

September 2005 to December 2006

- Redesigned appearance and updated content of School of Communications website
- Coded html and css solutions that were compatible with the schools content management system

Skills

- html5
- css3
- javascript | jquery
- ruby on rails
- php | mysql
- photoshop
- mac | linux | unix

Apple

Genius

Apple Store Short Pump Town Center, Henrico, Virginia

August 2007 to Present

- Assisted thousands of customers with diagnostics and technical training at the Genius Bar
- Performed repairs on thousands of Macs
- Trained employees on Apple's internal systems and processes for troubleshooting and repair
- Assisted with new Genius training and Genius Room setup at Apple Store Georgetown's Grand Opening
- Implemented Genius Room systems such as Open Directory server
- Developed and implemented Service Board, a web app that managed services such as ram installs and data transfers in the store
- Created bug tracker and training and support materials for Service Board
- Developed Service Board with CSS, HTML and FileMaker Pro

Specialist

Apple Store Short Pump Town Center, Henrico, Virginia

April 2007 to August 2007

- Assisted customers with finding Apple-based solutions
- Educated and sold customers on additional services provided by the Apple Store

Mac Support Intern

Extensive Consulting Group, Richmond, Virginia

January 2007 to March 2007

- Shadowed and assisted Mac Consultant, with both on-site and in-house Mac and network services

GitHub

[Visit GitHub to see code I have written](http://github.com/nathancrank/)

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